

Abuse
don't tolerate it
don't ignore it
do report it!



Working with The Safe Durham Partnership *Altogether safer*

Safeguarding Adults Annual Report 2016/17

Message from Jane Geraghty



My name is Jane Geraghty and I am the independent chair of Durham Safeguarding Adults Board.

The board is made up of people from different organisations including the council, the police and health services who work together to stop abuse from happening.

This is our annual report that says what we have been doing and what we will do next year to make sure that people are safe and not abused or neglected, this is called safeguarding.

Abuse is when someone hurts you or makes you feel upset or frightened.

Neglect is when the people do not look after you properly.

What did we do in 2016/17?



We went to events to tell people about safeguarding.



We asked people to fill in surveys to find out what they know about safeguarding.

75% of the people we asked knew what to do if they had a safeguarding concern.



We played an advert on Smooth radio to tell people how to report a safeguarding concern.



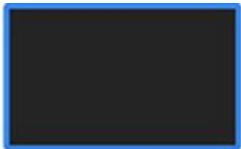
We printed an Easy Read leaflet.



We checked how well we are working together. This is called a Governance Review.



We set up a user/carer forum and asked people what we can do to help us improve what we do.



We continued to train staff and volunteers.



What we will do in 2017/18



We will look at feedback and make our website better.



We will hold a financial abuse event for staff, people and organisations we work with.



We will make sure advocacy support is available for people who need it.



We will work together to support adults who live in risky situations. This could be an adult who lives independently who neglects themselves and their own home.

Sometimes adults are unable to protect themselves and will sometimes need support to keep themselves safe.



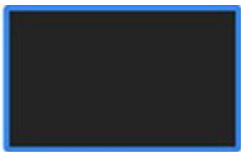
We will talk to adults, carers and minority groups to improve what we do.



We will work with services to make sure they are provided to a good standard and are safe.



We will continue to ask people to fill in surveys to help us do things better.



We will continue to train staff and volunteers.



We will continue to go to events to tell people about safeguarding.

Case study



Joan lives in her own home and has care workers to help her. Someone told us that they thought a care worker was taking Joan's money.



We went to see Joan and she said she had told her care worker her bank PIN number. The carer was stealing Joan's money.



We told the police and the care worker can't work with vulnerable people any more.



We talked to Joan about keeping her details safe so that no one can take her money.

What to do if you are worried that someone is being abused or neglected

If abuse is happening to you, or if someone tells you they have been abused call Social Care Direct on **03000 26 79 79**.

Social Care Direct will listen to you and you will be taken seriously, please don't worry your details will be kept private.

If you are in danger call **999** first before calling Social Care Direct.